

**WOLVERHAMPTON CCG**

**Primary Care Commissioning Committee  
March 2019**

<b>TITLE OF REPORT:</b>	Internal Audit Report 2018/19: Delegated Commissioning
<b>AUTHOR(s) OF REPORT:</b>	Gill Shelley, Primary Care Contracts Manager
<b>MANAGEMENT LEAD:</b>	Sarah Southall, Head of Primary Care
<b>PURPOSE OF REPORT:</b>	To share CCGs Internal Audit Report that focused on Delegated Commissioning along with the recommendations and implications form the audit.
<b>ACTION REQUIRED:</b>	<input type="checkbox"/> <b>Decision</b> <input checked="" type="checkbox"/> <b>Assurance</b>
<b>PUBLIC OR PRIVATE:</b>	This Report is intended for the public domain
<b>KEY POINTS:</b>	<ul style="list-style-type: none"> <li>• The audit has risk rated Low Risk</li> </ul> One recommendation has been made along with one implication. These are captured on enclosure 1 along with an action plan.
<b>RECOMMENDATION:</b>	The committee should note the recommendations that were made by the CCGs Auditors & confirm their agreement with the contents of the action plan that has been prepared in response to the report.
<b>LINK TO BOARD ASSURANCE FRAMEWORK AIMS &amp; OBJECTIVES:</b>	1 Improving the quality and safety of the services we commission



**Enclosure 1**

**Internal Audit Report 2018/19: Delegated Commissioning – Recommendations and Implications**

	<b>Lead</b>	<b>Timescale</b>	<b>Status</b>
<p><b><u>Recommendation</u> - Reporting patient lists:</b></p> <p>The CCG will report patient list sizes to the Primary Care Operational Group on a quarterly basis via the Primary Care Dashboard. This will highlight areas for discussion and can be triangulated with other sources of quality and performance data.</p>	<p>Sarah Southall</p> <p>Head of Primary care</p>	<p>1<sup>st</sup> August 2019</p>	<p>A Primary care dashboard is being developed by the Business Intelligence team and is now a draft form.</p> <p>The dashboard will show a high level view of all GP practices based on patient safety and will include CQC ratings, complaints, serious incidents, performance referrals workforce, patient list sizes and financial income.</p>
<p><b><u>Implication</u> - Regularly assessing practices on quality, safety and performance:</b></p> <p>A Primary care dashboard is being developed by the Business Intelligence team and is now a draft form. A workshop is taking place on 18th March to review the usability of the content of the dashboard and how the data can be presented.</p>	<p>Sarah Southall</p> <p>Head of Primary care</p>	<p>1st August 2019</p>	<p>The dashboard can be used to identify practices with issues that have a potential impact on performance and where further investigation is required.</p> <p>A copy of the dashboard will be shared for comment in May with a view to approval being sought from PCCC in June 2019</p>